

NAVY

EXCEPTIONAL
FAMILY MEMBER
PROGRAM

TOPICS

- I. OVERVIEW
- II. ENROLLMENT PROCESS
- III. RESPONSIBILITIES
- IV. QUESTIONS

PROGRAM OVERVIEW

PURPOSE

- IDENTIFY ALL ENROLLED FAMILY MEMBERS WITH SPECIAL NEEDS TO THE DETAILER
- ENSURE RESOURCES TO MEET FAMILIES' SPECIAL NEEDS ARE AVAILABLE

DIRECTIVES

- SECNAVINST 1754.5(SERIES)
Established Navy EFM Program
(1990)
- OPNAVINST 1754.2B (SERIES)
Implemented EFM Program (1990)

BENEFITS

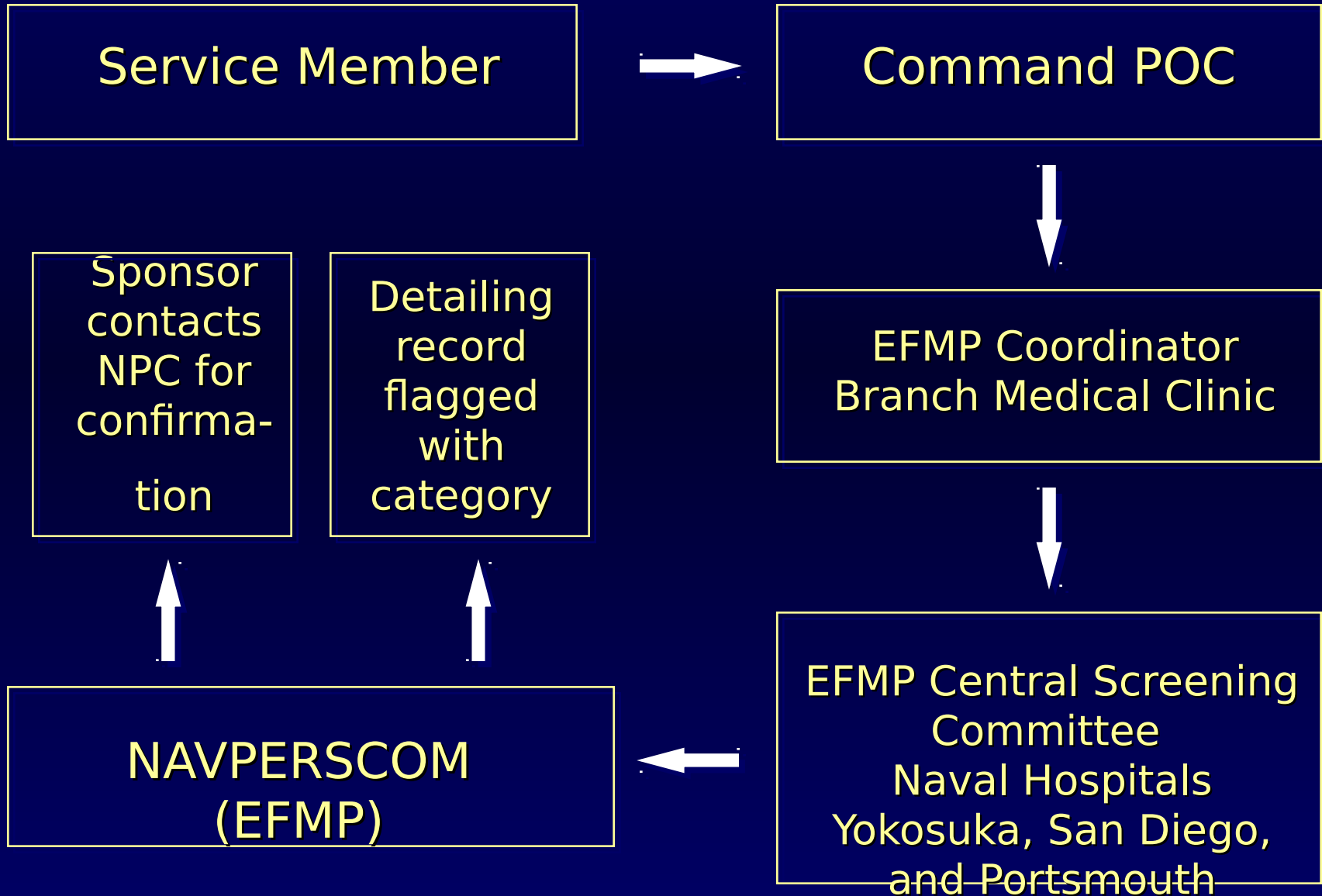
- **EARLY ENROLLMENT ALLOWS FLEXIBLE ASSIGNMENT PROCESS**
- **SAVES FAMILIES AND NAVY MONEY**
- **EARLY RETURNS ARE LESSENERED**
- **UNNECESSARY FAMILY SEPARATION AVOIDED**
- **RISK OF HARDSHIP DISCHARGE REDUCED**
- **RETAIN QUALIFIED/TRAINED PERSONNEL**
- **IMPROVES THE QOL FOR ENROLLED FAMILIES**
- **ENSURES SPECIAL CARE IS AVAILABLE**

ENROLLMENT PROCESS

ENROLLMENT CRITERIA

- Family member with long term or chronic medical, psychological, or educational needs
- Enrolled in DEERS
- Resides with sponsor, unless geographical bachelor

APPLICATION PROCESS



DD Form 2792

DD2792: <http://www.dtic.mil/whs/directives/infomgt/forms/eforms/dd2792.pdf>

DD2792-1: <http://www.dtic.mil/whs/directives/infomgt/forms/eforms/dd2792-1.pdf>

CATEGORIES

1. NEEDS DO NOT LIMIT ASSIGNMENTS
2. PINPOINT OVERSEAS ASSIGNMENTS
3. USUALLY NO OVERSEAS ASSIGNMENTS
4. ASSIGNMENTS NEAR MAJOR MEDICAL FACILITIES
5. HOMESTEADING
6. TEMPORARY CATEGORY (6-12 MONTHS)

DISENROLLMENT

- REQUIRES SUBMISSION OF
UPDATED APPLICATION
- DIVORCE DOCUMENTS
- DEATH CERTIFICATE

RESPONSIBILITIES

LATE ENROLLMENT

- Orders will be held up
- Gapped billet for the gaining command
- Member may loss desired orders
- Member may be forced to do an unaccompanied tour
- Humanitarian assignment can be delayed

MISCONCEPTIONS

- I WILL BE DENIED CHOICE ASSIGNMENTS
- I WILL NOT BE ADVANCED
- I CANNOT GO OVERSEAS
- I DO NOT HAVE TO GO TO SEA
- I AM RESTRICTED TO NORFOLK OR SAN DIEGO
- A HUMS WILL DRIVE ME OUT OF THE NAVY

SERVICE MEMBER

- IDENTIFY AND ENROLL QUALIFYING FAMILY MEMBERS
- ENSURE APPLICATIONS ARE CORRECT AND COMPLETE
- ENSURE TIMELY UPDATE
- DISENROLL FAMILY MEMBERS WHEN NO SERVICES ARE NO LONGER REQUIRED

COMMAND

- APPOINT EFMP POC
- ASSURE CONFIDENTIALITY
- OBSERVE MANDATORY ENROLLMENT PROVISIONS OF OPNAVINST
- REFER TO COMMAND FINANCIAL SPECIALISTS/CAREER COUNSELOR/ CHAPLAIN

POC

- SCHEDULE ANNUAL COMMAND TRAINING
- MAINTAIN CONFIDENTIALITY
- CONDUCT ANNUAL SURVEY
- ENSURE SERVICE MEMBERS UNDERSTAND PROGRAM IS MANDATORY
- PROVIDE INFO ON ENROLLMENT PROCESS
- REFER TO MEDICAL TREATMENT FACILITY
EFMP COORDINATOR OR FSC EFMP
ADVOCATE

MTF COORDINATOR

- CONDUCT TRAINING
- PROVIDE INFO TO SPONSORS
- ASSIST SPONSOR IN ENROLLMENT PROCESS
- FORWARD ENROLLMENT PACKAGE TO SCREENING COMMITTEE
- MAKE REFERRALS TO LOCAL RESOURCES
- COORDINATE WITH SUITABILITY SCREENING COORDINATOR

RESPONSIBILITIES

- CAREER COUNSELOR WILL:
- FAMILIARIZE COMMAND WITH PROGRAM REQUIREMENTS AND BENEFITS
- PROMOTE EFM AS RETENTION INCENTIVE
- REINFORCE POSITIVE CAREER IMPACT
- LIAISE WITH PROGRAM MANAGER AND DETAILER 1(800)527-8830
- COUNSEL SPONSOR THAT CATEGORY LIMITATIONS APPLY TO FAMILY MEMBERS

FFSC EFMP ADVOCATE

- PROVIDE RESOURCE REFERRAL AND ADVOCACY FOR EFMP FAMILIES
- NETWORK WITH COMMUNITY AGENCIES
- PROVIDE TRAINING AND EDUCATION

RESPONSIBILITIES

- NPC PROGRAM MANAGER

- ✓ Conduct/facilitate training on request
- ✓ Provide technical assistance to MTF/FSCs
- ✓ Review EFM assignments to match needs
- ✓ Develop resource materials
- ✓ Provide assistance to commands
- ✓ Work with Humanitarian Assignments
- ✓ Provide recommendations to Detailers
- ✓ Ensure program flexibility
- ✓ Provide prompt customer service via NPC call center



WEBSITE FOR MILITARY FAMILIES

- www.militaryhomefront.dod.mil
 - Information and referral site for EFMs
 - Provides information at National and State levels
 - On and off the installation
 - Provides mechanism for families to access people
 - For families to contact each other

ONE SOURCE CENTER

- Provide informational resources
- Generate an EFM Program check list
- Include Once Source in the EFMP conference agenda.
- Form a collaboration team effort to provide prompt customer service

EFMP TRAINING CONFERENCES

- DoD Joint Service EFM Program Conferences
 - Partner with the World Congress on November 28 December 3, 2005
- 12th Annual Joint Service EFMP Forum
 - September 23-24, 2006

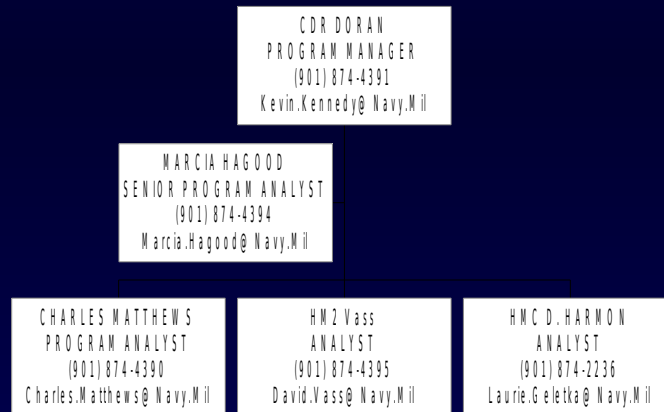
EFM P WEB BASE APPLICATION

- www.npc.navy.mil/channels
 - Available access to the fleet on demand
 - Enable EFMP sponsors to negotiate orders more efficiently and effectively with detailers
 - Enhance EFMP customer service responses

MARKETING MATERIALS

- EFMP Information Resource Guide and Pamphlets
- EFMP training video and CD's
 - Public Service Announcement

STAFF



QUESTIONS
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